

## PRESS RELEASE – BOROUGH OF WEST CHESTER



**The *Borough of West Chester & CitySourced™* have partnered to bring an exciting new way of enhancing civic engagement to our community.**

Through the new and exciting service, ***“West Chester Connect”*** any citizen who downloads the free ***“West Chester Connect”*** app on their smartphone will be able to quickly and easily report ***environmental, quality of life*** and ***public safety*** concerns directly to the appropriate governmental staff. The work orders can include photographs and exact GPS information which will help the Borough of West Chester staff make decisions quicker and more efficiently than ever before.

Another exciting element of ***“West Chester Connect”*** is that push notifications are delivered to the reporting person’s smartphone keeping the citizen up to date and engaged as the “work order” is processed.

Residents can also register at [www.citysourced.com](http://www.citysourced.com). This will provide another way to keep up on all of the work orders created (by citizens).

The free “West Chester Connect” app is available in the Apple, Android, Windows Phone and Blackberry stores. Search for “West Chester” or “West Chester Connect” to download our new app.

The vision of ***“West Chester Connect”*** is very simple. The Borough of West Chester is committed to using technology whenever possible to make engagement and involvement between the members of our community and our government officials as productive as possible.

The official launch date of ***“West Chester Connect”*** is **July 8, 2013**.

Questions can be sent to [westchesterconnect@west-chester.com](mailto:westchesterconnect@west-chester.com) or William Mann, CIO at [wmann@west-chester.com](mailto:wmann@west-chester.com).