

This meeting is being audio recorded for the public record.

AGENDA

Parking Committee

November 11th , 2014 – 7:30 pm

Committee Members: Ellen Koopman (Chair), Bill Scott, Don Braceland
Department Head: Pam Grossman

1. Comments, suggestions, petitions by residents in attendance regarding items not on the agenda.
2. Discuss adding handicapped spaces at the following addresses:
 - a. 315 S. Adams Street
 - b. 243 W. Washington Street
 - c. 224 N. Darlington Street
3. Discuss consistent enforcement in the Borough
 - a. 15 minute and 30 minute meters
 - b. YMCA
 - c. University Area
4. Discuss the results of the BID survey regarding Garage Automation
5. Discuss merchant validation program at the garages
6. Discuss meter holiday enforcement
7. Discuss proposed Parking Department Budget
8. Approve October Committee meeting minutes.
9. Other business.

AUG. 2014

to whom it may
concern, I need a
handicap parking
sign in front of my
house located @
315 S Adams Street
Wichita, Kas.

19380

Thank you

Daghele Wise
(484) 319-2959

P.S. I haven't
changed my
POB address
yet & I don't
have my
ID card to
my placard.

IMPORTANT: REMOVE BEFORE
DRIVING VEHICLE

PENNSYLVANIA



EXPIRES
LAST
DAY OF **09-15**

855723P

PERMANENT

Pennsylvania visitPA.com

DRIVER'S LICENSE

No: **21 061 999** Dups: **00**
 DOB: **02/16/1962** Sex: **F**
 Class: **C** Eyes: **BRO**
 Endorse: **---** Height: **508**
 Com/Med Rstr: **"1"**
 Issued: **04/01/2011**
 Expires: **02/17/2015**

Angela Wise

ORGAN DONOR
ANGELA WISE
480 SUMMIT HOUSE
WEST CHESTER PA 19382

DL

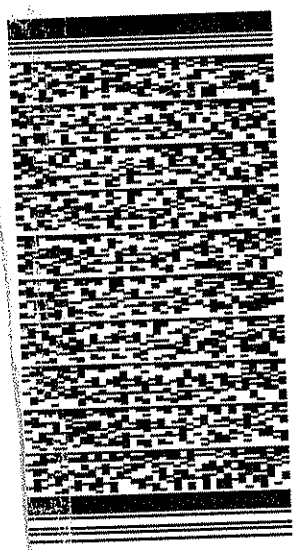
COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

EXPIRY: SEP 30, 2015 **VALID: 07/29/14**

PLATE: **TANANN**
 TITLE: **66733696203 WI**
 VIN: **1N9BA61E68E824385**
 VR/MAKE: **2008 NISSAN**
 TYPE: **SDN**
 MID: **16210 2605 000470 001**

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: CHESTER

ANGELA WISE
480 SUMMIT HOUSE
WEST CHESTER PA 19382



I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.

Angela Wise

SIGNATURE

10/8/2014

I JEANNE R. ANDERSON
Need to have A HANDICAPPED
PERMANENT PARKING SPACE IN
FRONT OR ALONG SIDE MY HOUSE
ON WASHINGTON/NEW STREETS.
THERE ARE MULTIPLE HEALTH
ISSUES IN MY HOUSE HOLD AND I
HAVE SEVERE ISSUES WITH MY
FEET! PLEASE INSTALL ASAP!

THANKS.

Jeanne R. Anderson

**Commonwealth of Pennsylvania
BUREAU OF MOTOR VEHICLES
IMPORTANT INFORMATION**

Enclosed you will find your Person with Disability Parking Placard designed to be hung from the vehicle's front windshield rearview mirror. **NOTE:** This placard replaces any placards previously issued to you. All other placards issued to you and in your possession are no longer valid and should be returned to the Bureau of Motor Vehicles, P.O. Box 68268, Harrisburg, PA 17106-8268.

The placard is required to be displayed when the vehicle is parked in areas designated for use by persons with disability only and must not be displayed when the vehicle is being operated on the highway.

Please note your placard contains an expiration date. The expiration date shown on your placard reflects the month and last two digits of the year in which it expires (i.e., 03/05, March 2005). Approximately two months prior to the expiration date listed on the placard, you will receive a notice of renewal. You will be required to complete and return the renewal to the Department if you still require person with disability parking privileges at that time.

Should you require additional information regarding the Person with Disability Parking Placard or its use, please contact PennDOT's Customer Call Center at 1-800-932-4600 if calling within PA; (717) 391-6190 if calling from out-of-state; 1-800-228-0676 if calling within PA on a TDD; and (717) 391-6190 if calling from out-of-state on a TDD, or write the Bureau of Motor Vehicles at the above address.



Please read the following information regarding the use and benefits of your Person with Disability Interim Parking Placard I.D. Card.

Handwritten: 002297N

- You may only be issued one placard.
- This placard is to be used only when the vehicle in which it is displayed is parked and is being used for the transportation of the person with the disability.
- Any vehicle lawfully displaying the placard will qualify for parking in areas designated for use by persons with disability only.
- Your placard will not allow vehicles to park where parking is prohibited.
- Your placard may be used in passenger vehicles or other vehicles with a registered gross weight of not more than 9,000 pounds.
- Parking is permitted for 60 minutes in excess of legal parking except where local ordinances or police regulations provide for the accommodation of heavy traffic during morning, afternoon, or evening hours.
- At the request of a person with disability, your local municipal government authorities, (i.e., city, town, borough, township, etc.) may erect on the highway as close as possible to the person's residence a sign indicating that the place is reserved for the person with disability, that no parking is allowed there by others and that any unauthorized person parking there shall be subject to a fine.

DETACH AT PERFORATION

DETACH AT PERFORATION

**PERSON WITH DISABILITY INTERIM PARKING
PLACARD I.D. CARD**

(This I.D. card is to be used until your wallet size I.D. card is received in the mail.)

Signature of Jeanne R. Anderson
SIGNATURE

**Placard Number: P36956H
Expiration Date: 09/2019**

010000
JEANNE REBECCA ANDERSON
243 W WASHINGTON ST
WEST CHESTER PA 19380

99E01512 C



**IMPORTANT: REMOVE BEFORE
DRIVING VEHICLE**



PENNSYLVANIA



**EXPIRES
LAST
DAY OF**

09-19

P36956H

PERMANENT

has some type of nerve damage so I am also on a cane for a while. With 2 kids and a mini-van when I'm alone I can't even imagine parking with my permit in the lot. Let alone when I can't find parking!!! At this point I can't even carry my kids so I don't know how we are going to do it. But I know having a handicap sign close to our house would help SOOO much. There looks like there used to be 2 on my street but now there is only one which is NEVER open. The

To Whom it may concern -

I am 30 years ^{old} with 2 children age 3 and 10 months. Aug. 29th I was in a very severe accident and had many injuries. The broken nose, black eyes and bumps and bruises are gone now but my back through multiple MRI's and tests from the accident I have 2 herniated discs. very severe between my L5 and S1 including a small fracture, ~~PTSD~~ Also some degeneration of my upper spine. I am getting injections, PT and chiropractic services to try and help with the pain so I can walk without a cane. My right side

woman who has it never
moves her car front
so I am asking for
a handicap in front of
or very close to my house
during these difficult times.
It's just the beginning it
looks like this is going to
be years of treatment
to be able to walk normal
again. So if I could have
a handicapped sign up
in front of or close to
224 N. Darlington St, it
would help so much. Thank
you for your time.

-Thank You-
Sarah Torelli;

C71101995

**PERSON WITH DISABILITY INTERIM PARKING
PLACARD I.D. CARD**

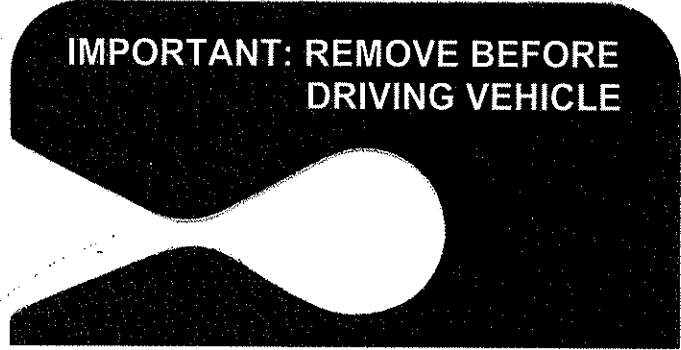
(This I.D. card is to be used until your wallet size I.D.
card is received in the mail.)

Sarah Torelli
SIGNATURE

Placard Number: P37809H
Expiration Date: 09/2019

011130
SARAH TORELLI
224 N DARLINGTON ST
WEST CHESTER PA 19380

**IMPORTANT: REMOVE BEFORE
DRIVING VEHICLE**



PENNSYLVANIA



**EXPIRES
LAST
DAY OF 09-19**

PENNSYLVANIA



**EXPIRES
LAST
DAY OF**

09-19

P37809H

PERMANENT

Pamela Grossman

From: Susan Mrugal <smrugal@verizon.net>
Sent: Wednesday, October 29, 2014 6:03 PM
To: Pamela Grossman
Cc: Hector Mojica
Subject: Re: Portable Toilet
Attachments: WCCC insurance doc.pdf; ATT00001.htm; WCCC Letter of Indemnification.pdf; ATT00002.htm

October 29, 2014

Pamela Grossman
Parking Director
West Chester Borough
401 E. Gay Street
West Chester PA 19380

Ms. Grossman,

I am on the Board for the West Chester Cycling Club. The Club is in its 11 year and is over 300 strong both in and outside of the Borough. One item we have discussed for a couple of years is to rent a portable toilet for the parking lot where we start our rides, lot 6 at Hannum Ave., N. New St., and W. Gay St. This lot has worked well since our rides are not held during regular business hours.

We would like the portable toilet to remain on site year round. It will have a lock with a code that is accessible only to Club members.

Attached is our insurance certificate and letter of indemnification for the portable toilet.

Thank you,

Susan Mrugal
Secretary of the Board
West Chester Cycling Club

INDEMNIFICATION

WHEREAS West Chester Cycling Club (hereinafter "WCCC") desires to place and maintain a portable toilet on or about the West Chester Borough Parking Lot #6 between Hannum Avenue (Rt 322) and Granite Alley in West Chester, Pennsylvania, (hereinafter the "Borough Parking Lot") owned and maintained by the Borough of West Chester (hereinafter the "Borough");

WHEREAS the Borough is willing to allow WCCC to place and maintain a portable toilet on or about the Borough Parking Lot provided that the Borough is indemnified against any loss that may occur as result of such placement;

NOW THEREFORE, WCCC, for itself, its successors and assigns, hereby agrees to indemnify, defend and hold harmless the Borough and its employees, from and against all losses, liabilities, claims, demands, causes of action, damages, costs, including reasonable attorney fees, and expenses of every kind and nature, whether or not covered by insurance, arising out of, resulting from or caused by, in whole or in part, WCCC placing and maintaining a portable toilet on or about the Borough Parking Lot.

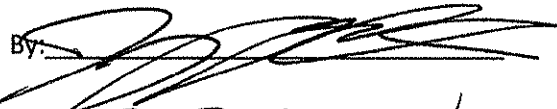
IN WITNESS WHEREOF, the WCCC has caused this Agreement to be executed by its duly authorized officer on this 27th day of OCTOBER, 2014.

Witness:

West Chester Cycling Club



Susan L. Mrugal
Secretary

By: 
JIM FRIEDRICHSEN
PRESIDENT.

Constant Contact Survey Results

Survey Name: Parking Automation Survey 01

Response Status: Partial & Completed

Filter: None

11/4/2014 11:13 AM EST

West Chester Borough Council is proposing automating the Chestnut Street and Bicentennial parking garages. This will allow patrons to exit the garages after using pay stations with credit card or cash rather than using a manned booth. Businesses will be able to purchase "chaser tickets" for their customers that can act as coupons for the parking garage. In your opinion, is this a good idea? (Please respond by November 3, 2014)

| Answer | 0% | 100% | Number of Response(s) | Response Ratio |
|-------------------------|---|---------------|-----------------------|----------------|
| YES |  | | 243 | 61.5 % |
| NO |  | | 85 | 21.5 % |
| It makes no difference. |  | | 65 | 16.4 % |
| No Response(s) |  | | 2 | <1 % |
| | | Totals | 395 | 100% |

West Chester Borough Council is proposing automating the Chestnut Street and Bicentennial parking garages. This will allow patrons to exit the garages after using pay stations with credit card or cash rather than using a manned booth. Businesses will be able to purchase "chaser tickets" for their customers that can act as coupons for the parking garage.

In your opinion, is this a good idea? (Please respond by November 3, 2014)

105 Responses

| Answer | Respondent |
|--|------------------------|
| THIS CAN CREATE QUITE THE BACKUP WHEN MANY PEOPLE EXIT AT ONCE OR IF SOMEONE HAS DIFFICULTY USING THE MACHINE. | gsweet510@verizon.net |
| That being said the Borough of WC still is the MOST expensive small town for meter parking! | Anonymous |
| However, the manned booths are faster during high exit periods. | Anonymous |
| I am all for automation. However, there has to be a knowledgeable someone onsite in case the automation has a glitch. | lacrumpie@yahoo.com |
| Because of the efficiency will we see lower parking rates.. | b.cavin@archalli.com |
| Are you really thinking of taking jobs away in this economy | lmdelaney971@yahoo.com |
| I have used this type of garage and it is very confusing to newcomers. There is also no one there to handle equipment malfunctions which occur regularly in the Chestnut Street garage. | hflanders@ymcabwv.org |
| You guus have ruined this town woth your meters and your greed living here has now become a nightmare. Where is sense in these people we choose to represent us bring back charles christy he had sense and a voice not like the idiots making horrible descisions today. I will be moving away from this town i spent 27 years living in thanks to these political officers that have let greed blind them and not see family and community first good day! | Anonymous |

Automation is usually a good idea. The only thing I'd like people to take in to account is that paying for parking often deters people from shopping in West Chester. Why go to West Chester when I can avoid the hassle and just go to Exton?

Anonymous

Seems logical to make the parking garages 24/7 and use automated pay machines rather than paying someone to swipe my card/take my cash. I don't think the chaser tickets matter though - the parking rates are so high that a nominal discount isn't going to make people want to shop in the boro. Besides if businesses need to buy these they will just pass that cost back along to the consumer in the price of their goods so you're not saving them any money. How about taxing WCU?

Anonymous

I like the pay stations.

samm01230@hotmail.com

The parking attendants just watch tv on their iPads and text people. They have no added value, I'm a local resident who pays monthly I see this every day. Also, it is 2014 no one carries cash anymore. You should fix the back entrance/exit of the bicentennial lot so monthly users can go out that way.

Anonymous

I work next to the outdoor pay lot on Miner Street. Not a day has passed ever since an automated pay machine was set up that a person has not walked into our office complaining that the machine does not work. There is always a line of confused people trying to figure out how to pay, there have been heated arguments and I'm sure it's the meter readers' goldmine for tickets. I can't even imagine what a disaster it would be automating the garages. Please, Borough of WC, learn from your mistakes.

Anonymous

I won't pay to spend my money downtown.

bps461@msn.com

I never use the Market Street garage because of its payment system. I almost always use the High Street location and sometime the Chestnut. Keep in mind that a payment clerk is not just a cashier but also another set of eyes and ears for what might be going on in the garages, particularly at night. I believe it enhances security as well.

madrec2@verizon.net

Automation will destroy a sector of jobs in West Chester. Those who park in the garages are already able to pay with either credit card or cash. The bigger issue is not providing

Anonymous

"chaser tickets," it is reevaluating the parking situation in West Chester. New meters and outrageous rates are driving away those who typically enjoy the community and bring a family feel to our local businesses. A model to consider would be that of Los Angeles -- with one free hour and significantly lower rates.

More important, make it free. Parking in west Chester is so difficult or expensive that I avoid going there except at off times. I definitely spend less money at businesses in the borough of West Chester because of limited and expensive parking.

Anonymous

It is not fair to the employees of these parking garages to eliminate their jobs by moving to an automated system. There should be no reason why restaurants and business can't purchase "chaser tickets" to offer their customers while still maintaining the manned booths.

Anonymous

Parking just plain sucks in West Chester and is the main reason I don't frequent businesses in town. I will drive out of my way instead of the 5 minutes to town just to patronize businesses/restaurants with free parking.

Anonymous

WC should do whatever they can to make parking painless. I love shopping in WC, hate parking.

Anonymous

Might be more willing to consider returning to shop or eat in West Chester again.

Anonymous

as long as there is a battery backup system

Anonymous

Might work since customers will be giving chasers. Tish Boutique has a stamp and offers FREE PARKING to customers if they park in the garages In 16 months - maybe 6 customers have taken advantage of our offer. No one wants to go into the garages...?

tonda@tishstyle.com

Have the council members ever run into the broken pay station on the 1st floor of the garage. It frequently malfunctions and causes long lines . It is not convient.

jes728@comcast.net

Whatever keeps prices down. It is getting too expensive. I enjoy having human beings to interact with when exiting. As far as chaser tickets I'm confused as to how that relates to

jbrenner@wcupa.edu

vmbalassone@verizon.net

having pay stations. Can't chaser tickets be used with manned booths?

I feel as if I need additional information to determine how good this idea is. Is there a significant cost savings with pay stations? Parking garages feel safer when there is an attendant on duty and it keeps a human employed. Will the coupon only cover a predetermined amount of time? What if a business wants to validate the entire time a customer is parked in the garage, but does not know exactly how much time that is?

mgalligan@comcast.net

Parking should b free on weekends!

Anonymous

As long as the free parking times are still in effect it would be ok.

Maybe. It would still require a person there incase the gate malfunctions.

ajm8510@gmail.com

Parking in west Chester is so expensive and goes til so late at night I go else where way more than I would if parking was not as rediculous

keepitgreeninteriors@hotmail.com

Those machines are unsafe and are a hassle:

#1 - I speak for many females when I say that I do not feel safe standing at an automated machine with cash or credit card in hand - not even for a few seconds, especially at night in a garage!

nsarcinello@gmail.com

#2 The machines are often finicky and spit your dollars out, which makes one stand there even longer...again, unsafe.

#3 I prefer to NOT put my credit card in those things for security purposes and end up fighting with them to take my dollars (see #2)

People will lose jobs but consumers won't save any money as the machines will probably offset the cost of their salaries.

mr8b@comcast.net

What is the point in changing for the sake of change?

Businesses can validate tickets now if they choose to if only for \$3 off but they don't.

I agree with giving frequent Parkers a pass for quick in/out but there are many people that visit WC that are not familiar with our roads - an attendant can guide them as well as offer employment for residents

wendyjanevw@comcast.net

If it is anything like the current parking lots absolutely not. It is far too complicated and I see many people struggling to understand the system minimum time credit cards etc. Ten years in building up the retail and restaurant business and youmwylam@paganiwylam.com are destroying it in 6 months. Congrats. By the way since we now have the automated system has there been reduction in the meter maids ? there

This is one step away from taking free parking from us on the daryl.bovill@gmail.com weekend. Slippery slope!

Downtown parking is pretty poor as it stands now. There is not enough space and when garages are taken over for craft fairs, etc. it makes the problem all the greater! The farmer's market is great, however it takes up a whole parking lot! Parking near one's destination is nearly impossible esp. for older folk who cannot walk very far, yet need to accomplish business in town.

tiggywinkle@verizon.net

Will people lose their job?

Anonymous

I like that you employee staff to run the garages.

trish_w@comcast.net

I used the automated 1st level one day and there was an elderly couple that was so unsuspecting and flustered that we had to help them and also it held up several people that were also waiting to use the machine. There should always be a human available for assistance - the world does not need to be fully automated!

kellyobrien9@excite.com

can you contact at rlofurno@aol.com I do ice carving demos in the winter and would love to do one in WC

lofurno-robert@aramark.com

This seems to work well in city garages...not sure how well it would be received here. There are always screw ups when the signage is not clear. I have been in garages where this has worked well and I have been in garages where you can't find the pay station easily. There would need to be pay stations at each stairwell/elevator. The end result is all about the customers convenience or you have another huge parking issue in West Chester.

khcavin@verizon.net

If there are no issues with the machines taking cash then great!

kmarsh1977@yahoo.com

rkay2@comcast.net

Not a radical idea! Used in most hospitals and numerous business-district garages in the Philadelphia area.

The boro is basically a place I avoid. The parking fees are crazy. As a 35-year resident of west Goshen, I have found other places to go. After losing many quarters in broken parking meters and getting two parking tickets for ridiculous reasons, I encourage my friends to stay away. It's working! The boro is totally unwelcoming.

marthabcoyle@aol.com

Business owners should be given incentives to use the garage rather than park in front of their shops taking the most convenient spaces from those who may have disabilities. Are there going to be free, monitored, spaces for those needing spaces for special circumstances. Also, can trucks park behind stores or not block streets?

nats122@msn.com

If there's a problem, you're stuck.

Probably a good idea unless the cost of automating is very high.

Anonymous

What happens if someone needs assistance? Is there a help button that dials a live human being?

Anonymous

A negative could be perceived lack of security.

fredgusz@gmail.com

I don't think it is a good idea if it means there will be fewer or no attendants. We have problems at the Bicentennial Garage with kids skate-boarding and hanging out, radios being played loudly, and (my understanding is) cars being vandalized. In addition, the alarm is set off periodically, either because of weather conditions or deliberately, but for no good reason. If there is no attendant, it takes longer for the alarm to be turned off. And the more it goes off, the less effective it is.

jeditorhspv@verizon.net

Having staff (booth attendants) in the garage during the day acts as a deterrent for people who are up to no good.

steph@chescofc.org

Yes, I believe such a switch would lower operational costs and subsequently user costs.

spinkston@spo-inc.com

The kiosks are too confusing to use.

What happens if the machine doesn't work? The Bicentennial has an alley exit which has been closed for a year. Monthly pass holders are required to exit onto high street. Skate boarders use the Bicentennial when there isn't a person in the booth

patty@whirlawaytravel.com

The parking downtown is getting out of control. 25 cents for 10 minutes? We don't go into town nearly as much as we used to because of the parking situation.

Anonymous

I think you need the manned booth. I have been using the chestnut street garage for years and there have been many instances where there have been problems with the mechanical arms going up. Without staff there I envision problems that could create backups getting out of the garage. Just my opinion.

Anonymous

The bigger concern is the Council continuing to allow developers to use the garage to meet their parking requirements rather than requiring them to provide some form of onsite parking. The garage is quickly becoming over subscribed and I suspect you will ultimately have to have numbered reserved spots to allow your annual and monthly passholders to park.

asundzap@aol.com

inter action with person is good for tips - local questions and other informtaion

rspackman1709@aol.com

I hate for people to lose their jobs though.

jmcvickar@nalt.org

I like the business validation idea. Good for business.

christopher1945@msn.com

It's a good idea except for the job loss for those currently manning the toll booths. And the loss of human interaction.

swigart@cpcuiia.org

My only concern is that of safety within the garages. I don't know whether a manned booth actually provides any safety at all but, as a woman, I don't like using unmanned garages. Other than that, it makes sense to automate them. Maybe hire a night time security guard?

mary@americanphilanthropic.com

Will this lower the cost charged for parking since wage costs will no longer be incurred? lorainelucas@msn.com

It might be helpful for people that don't mind paying Anonymous for parking as long as everything works properly. As someone who parks in these garages very often for work, I would much rather have a live person there. If there are any issues, it's good to have someone on-hand to talk to. It is also much more convenient to stay in your car. cnl5031@gmail.com

i don't feel like i have enough info. someone will still have to be on site for when that machine stops working. why can't businesses stamp your parking ticket now for a discount? will the hours still be the same or will they become 24hour pay spots since it is all automated? swhitt1158@comcast.net

Not all persons carry cash or credit cards on them at all times. ccotton@jloew.com

This is not the parking issue that is of concern. The high cost of parking is a MUCH more relevant and greater problem. FYI - a vendor I work with regularly moved to a new location outside of the borough to obtain free parking for clients. A friend boycotts borough restaurants for the same reason. eendslow@chestercohistorical.org

during the Budweiser Clydesdale event, I waited 45 minutes to exit the parking garage due to volume. If you get people who don't know what they're doing or don't have cash, etc., it would make a bad situation worse! carmaiale@yahoo.com

They are sometimes confusing and the machines do not always work. allison@moxiehouse.com

Putting people out of work is never a good idea! Anonymous

As long as parkers can be assured of prompt attention when a ticket machine fails. There must be at least two machines at each garage. Anonymous

Although it will make the process easier for customers, since it will be eliminating the higher kristin.schultz5@gmail.com

cost of staffing an attendant I would expect the parking prices to thus be lowered.

Several weeks ago on a Friday evening I was trapped for 45 minutes trying to exit from the 5th level of the Chestnut St. Garage. There was only one cashier and no signage indicating the availability of a self check out lane. Whatever is decided it is important that instructions are prominently posted throughout the garages.

terrydi@starprintmail.net

As long as it does not increase costs or limit service in anyway

sjones@wcupa.edu

At will take longer to exit. It is difficult if you get behind someone without a parking pass.

patricia.beans@unitedwaychestercounty.org

More efficient and allows for expedited exit
It's bad . Until you experience a non- working machine or lift gate that won't lift (as I did at Phila. Internat'l Airport or Cira Center at 30th St. Train Station in Phila.)you cannot imagine the frustration. Unmanned machines may work part time but still need people to come fix them when they don't !!!

djwierz@gmail.com

hhpennewell@comcast.net

Coupons would be great ~ since parking is so expensive.

ggavin10@yahoo.com

I honestly think the entire borough parking rules/regulations should be revsited by patrons rather than council. I was asked to be part of an ad-hoc committee years ago - which never happen.

ratherkrowan@orourkesteel.com

While I would hate to see anyone lose their jobs, I think it is a good idea to automate.

Anonymous

I find it hard to believe that restaurants (the main business in WC other than the county government) are going to get something like that for customers as their margins are already very low AND they are losing 3% on credit cards. I don't mind paying parking during the day but paying at night is a real pain. The borough should not be trying to make up the deficit on parking meters. They are to control parking and NOT be an alternative method to get tax revenue.

info@sandersonmuseum.org

I don't go to west Chester sometimes because of parking. If restaurants can validate parking that would be great. jmh02@verizon.net

It depends greatly on the equipment. If the council buys a cheap, underpowered machine similar to the one in the short term parking area of the Chestnut St garage, it would be a terrible idea. People standing in line at that one commonly grouse about how parking is the worst thing about WC, etc. (I just heard people commenting in that line that our street meters are several times as expensive as those in Wayne btw). Could be ok with efficient machines and convenient locations. wendywnelson@gmail.com

It takes a few jobs away, and for the person who does not have a credit card, he or she may not have exact change. keyboards@taylorsmusic.com

There are times when people have trouble with machines working properly. I prefer to speak to a human to resolve any issues that may arise. I prefer not to use my credit card in machines which are not manned because there may be an issue. Also, I don't always have cash on me. I like to use the card that I waive in front of the sensor...if there is a problem, I speak to the attendant. Thank you. Anonymous

Yes for automation,
No for retails paying an additional "fee" to incentivate the customers. Maybe WCCC can negotiate a discounted price with Borough and distribute the tickets to the members with the cooperation of BID as part of business support and incentivitation. pietro.belfiore@gmail.com

Have the time the gates or paystations are broken or down. Its worth paying a person to be in the booth. Life is automated enough. kathy@beaconnet.com

Although it will put some people out of work. okolongs@yahoo.com

**BUT PLEASE GET A BETTER PAY STATION!!!!
THE ONE IN THE CHESTNUT STREET
GARAGE IS THE BIGGEST PIECE OF
GARBAGE!!!! ANY TIME I USE THAT** italianshortie@gmail.com

GARAGE THERE IS USUALLY A LINE OF 5-10 PEOPLE DEEP!!

What about security in the garage? An unmanned booth is one thing... But an abandoned garage is another

mimicarolyn1@gmail.com

I try to avoid going to the borough - it's far too expensive to park there. This is disappointing since I like West Chester and would enjoy shopping and eating in town, but I don't want to add another \$5 or \$10 in parking to my expenses every time I go, so I shop elsewhere.

mardaheuman@gmail.com

You're asking 2 different questions here. I think that the automated drive-up systems may create more traffic and delays than the current pay station in the Bicentennial parking garage, especially at peak times like dismissal and lunch. The chaser ticket idea though is very good & will be beneficial to the businesses, street parking congestion, and garage maintenance.

lkmclaine@gmail.com

The presence of an attendant provides the appearance of security and a means of providing help if required. The number of times the "gate arms" are in operative in the Bicentennial garage is another good reason to have an attendant.

gnovinskie@dalecoresources.com

It seems like a good idea, but the Borough should also think about "relaxing" the parking meters times in the Downtown area as well, maybe until only 5:00 or 6:00pm.

mld_media@comcast.net

Seems like a way to collect fees 24/7 unless the Borough is considering some free late night and off hours options. The Borough is all about paid parking and that is really discouraging.. Also nice to have a real person that gets a job...

jbalch@arcusdg.com

All for it especially if it lowers the overall cost to run the facilities and those savings are passed along to the patrons and monthly pass holders.

info@waketsi.com

This make a lot of sense and is a good idea. Will parking prices go down since you would not be

kylewhary@yahoo.com

paying someone in a booth? That would also make sense and be more parking friendly.

What is the cost? would this result in chaper operating costs overall?

Parking attendants add security for patrons. Wouldn't want to lose any jobs.

I answer no but would change to a yes if it meant the costs to park in the garage would be lowered since overhead would lower?

I believe this is a great idea, PROVIDED there are at least 2 machines at each "Pay Station" and they aren't super slow like the one that currently exists in the lot on Chestnut Street near the YMCA. I've stood 10 deep in that line sometimes as that machine is incredibly slow and need to be replaced and a second one added. boydcdavisjr@msn.com

BUT ONLY IF IT CAN BE DONE WHILE IN THE VEHICLE. I WOULD NOT WANT TO HAVE TO STOP AT A PAY STATION LIKE ON THE FIRST LEVEL TEMP PARKING AREA IN THE CHESTNUT STREET GARAGE. I FEEL THERE WOULD BE A LINE UP OF PEOPLE TRYING TO GET OUT IF THAT WERE THE CASE. MY MONTHLY PASS WORKS FINE FOR ME NOW.

need a better description of what is a chaser ticket and how that would work.



impark

Borough of West Chester
Merchant Validation Accounts – Parking Garages

Currently

At the present time, in the Borough, bill back validations are offered to any merchant who requests them for the parking garages. Currently there are approximately 45 bill back validation accounts between the two facilities and the system in place utilizes an ink stamp provided by the vendor to denote their validation. The majority of merchants pay for the total parking fee with a few paying a partial amount (with the customer paying the remainder). At the end of each month the validations redeemed are totaled and categorized by merchant and billed to the organization. It appears that payment is generally received within 30 days of receipt of the invoice.

This is a labor intensive process and payment for services rendered is received after the fact which allows for the floating of funds. It also allows for potential manipulation of revenue.

Possible suggestions / revisions to the current plan

1 – The current system (Option 1) could continue but Impark would propose switching to coupons (self-adhesive stamps) to tighten audit concerns. Please note there is a cost associated with coupons versus hand stamps. This cost could be discussed with the merchants and potentially passed on to them. Another thought is to add an administrative fee, due to the labor intensiveness of this program, to deter the merchants from using this system.

2 – Option two would allow for merchants over a certain dollar threshold (perhaps \$500 - \$750 billing amount per month) to continue with a bill back scenario and merchants under this threshold would be sold prepaid coupons in books of 100. Payment for the coupon booklets would be expected prior to providing the stamps to the merchant.

3 – Option three proposes converting all merchants to a prepaid system where funds would be collected up front for the purchase of parking. Merchants would be provided with coupon booklets for use by their patrons. This option allows for payments to be received ahead of usage and would require nominal additional accounting work for this program. By moving to this system disputes regarding parking charges by the merchants would be minimized due to them (the merchants) controlling their supply.

Minutes

Parking Committee

October 7th, 2014 – 7:30 pm

Committee Members: Ellen Koopman (Chair), Bill Scott, Don Braceland

Department Head: Pam Grossman

Called to Order by Ellen Koopman at 7:47 pm

1. Comments, suggestions, petitions by residents in attendance regarding items not on the agenda. 7:47pm
Christopher Benedict – 125 S. Matlack Street asked for a permit although he has a NY registration. He lives in area L; Ellen stated that it is a long standing policy that would not be overturned at this point.
2. Discuss removal of handicapped space at 123 Lacey Street – 7:59pm
3-0 recommendation to remove sign
3. Discuss removal of handicapped space at 125 W. Barnard Street
3-0 recommendation to remove sign
4. Discuss making the 300 block of E. Union and 200 block of S. Adams “No Parking”
8:02pm
3-0 to deny making either block no parking.

2-1 decision to erect a sign “No parking here to corner” at S. Adams and Barnard
5. Discuss proposed Budget
Pam discussed changes in the budget this year vs. last year. Discussed hiring 1 employee to replace the 2 employees that left. Pam recommended to make 1 employee FT based on need of assistance with booting, warrant administration and back up help in the office. Pam recommended that current PW employee that is on Parking budget go back to PW, hire PT employee. Changing parking management companies will save the Borough approximately 96k and adding booting program could net the Borough an additional 200k in revenue collection. No action taken.
6. Discuss plan to evaluate handicapped spaces throughout the Borough and review the spreadsheet and letter. 8:31pm
3-0 recommendation to approve the letter to go out the residents Pam to compose a policy for the committee to review in November
7. Discuss developing a formal policy to govern dining platforms. 8:37pm

Tabled to November – for further discussion on the payment methods. Do we have the applicants pay upfront for the year? Make the application part of the policy.

8. Discuss garage automation – financial and cultural implications. 8:55pm
BID to put out a survey – Pam to meet with Malcolm to determine what the questions will be. Ellen suggested that Borough Council include garage automation discussions at their constituent meetings. Tabled to November for further discussion.
9. Discuss adding the 200 block of W. Miner to the Residential Parking Program.
9:13p
3-0 denial to add the 200 Block of West Miner to the RPP.
10. Discuss the overall permitting system and review the policy for handling petitions for permits in non-permit areas.
Pam to follow up with Dr. Jones and Dr. Coutu to see where we are in the process of the GIS mapping. Recommend 3-0 on putting a moratorium on considering parking permits in non-residential areas. Pam and Mac to compose a press release regarding this.
11. Discuss preliminary booting numbers for September.
Discussed September and October numbers. Pam to add the number of vehicles that have been booted to the spreadsheet and send to full Borough Council. No action taken.
12. Approve September Committee meeting minutes.

3-0 recommendation to approve September Committee meeting minutes
13. Other business.

No other business

Meeting adjourned at 9:45pm